



Approved Tariff

Mobile Call Management Services

Tariff Approval No: TRC/D/Promo/16/18

Package	Services included in the package	Tariff (Monthly Rental)
Package 1	Direct inward dialing and Direct outward dialing facility Voice VPN / extension dialing within corporate mobiles (zero rated) Enterprise admin privileges User login (if required) Call return Music on hold Support Call Park, Call Retrieve and Directed Call Pickup across Enterprise Groups Call transfer Hunt groups Simultaneous ring Three way calling Selective call acceptance / rejection	Rs. 500
Package 2	Auto attendant on IVR	Rs. 400
Package 3	All services included in package 1 + call queuing feature	Rs. 1,000
Package 4	All services included in package 1 + call center agent portal [A web portal to access/monitor incoming calls to one agent]	Rs. 2,700
Package 5	All services included in package 1 + call center supervisor portal [A web portal to access/monitor incoming calls to all agents]	Rs. 4,500
Package 6	All services included in package 1 + call center agent portal and call center supervisor portal	Rs. 6,200
Package 7	All services included in package 1 + receptionist portal [A web portal to access/monitor calls to the receptionist number	Rs. 5,800

Notes:

All tariff mentioned is exclusive of government taxes and levies applicable