



Approved Tariff

Tariff Approval No: TRC/SLT/PER/22/04

- **Fiber New Connection Through Online Portal**

1. The payment should be charged once SLT confirm availability of ports/facility to provide connections.
2. Customer need to pay Rs.10,000.00 as connection fee through online payment (through credit card) in advance before providing the Fibre service to the doorstep.
3. Customer payment will be accepted after facility check.
4. Customer has to upload necessary documents (Eg; Copy NIC etc) through online new connection portal.
5. Customer's money will be refunded within one month, if the new connection cannot be delivered to customer due to following reasons
 - should cross the roads
 - Unable to erect poles to draw wires
 - Needs any local area approvals etc.
 - Physical obstacles (Walls/buildings/Trees)
 - Objections by neighbors/building owners
6. Additional Rs.4,900.00 is charged for additional 100m beyond 500m from DP (Distribution point).
7. Other conditions for the Fibre new connection are applicable.
8. Prices Exclusive of Taxes.
9. This tariff approval is subjected to point number 02 of the tariff determination dated 09th August 2000 on "proposal for Installation Charges to be paid in Lump Sum" which is read as those who pay in full upfront shall be entitled to receive dial tone within 30 days from the date of payment. if not, Compensation of Rs.1,000/= per week is payable for each week of delay until installation is provided.