



Approved Tariff

Tariff Approval No: TRC/M/ST/26/02

Special Package for HelaGo Ride Hailing App

#	Price with tax	Validity (Days)	Any Network Local Voice Bundle (Minutes)	Any Network Local SMS Bundle	Anytime Data Bundle	Offered Apps for an Exclusive Data Bundle	Exclusive Data Bundle for the Apps (HelaGo App, Google Maps, WhatsApp)	Video Quality for streaming Apps
P1	Rs.596	30	750	750	5GB	HelaGo App Google Maps WhatsApp	15GB (512MB/Day)	Buffer FREE Experience at SD Quality (360p)
P2	Rs.196	7	150	150	1GB		3.5GB (512MB/Day)	
P3	Rs.46	1	20	20	125MB		0.5GB	

Other Conditions

- If the entitled daily quota allocation for apps (HelaGo App, Google Maps, WhatsApp) is 100% utilized, the customer can consume the data from the available quota of the anytime data bundle for apps.
- Data Usage charge beyond entitled Anytime bundle will be: Rs.0.30 + Taxes per MB (Billed in 10KB Blocks).
- Voice Usage charge beyond entitled Any Net Local Voice Bundle will be: Rs.1.50 + Taxes per Minute, if there are No other voice bundles available
- SMS Usage charge beyond entitled Any Net Local SMS Bundle will be: Rs.0.20 + Taxes per SMS, if there are No other SMS bundles available.
- Anytime Data Bundle would serve HD quality content without any speed restrictions. HD video viewing experience is based on a best effort basis and may be subject to certain limitations such as network coverage, speeds available at the user's location. It is also important to note that certain video streaming platforms may offer video quality experience that is lower than HD. HD viewing experience is also reliant on the device used to access the content.

- Average Network Speeds

Uplink – *1.5Mbps

Downlink – *4Mbps

*Due to the inherent nature of wireless technologies, the actual user experience may vary from the stated average network speeds. This variation can be attributed to factors such as radio conditions, geographical features, distance, path loss, time of use (peak or off-peak), spectrum capabilities, network configurations, the device used, and external influences. Additionally, the network deployment decisions are influenced by the operator's business viability considerations.

- Voice calls & SMSs to Premium Short Codes used for paid services, SLT and Mobitel call center numbers are excluded from the allocated Any Net Local Voice Minute Bundle of Voice to Any Local Network & the Any Net SMS bundle to any local network. These Short Codes/Numbers may change from time to time.

*****Note: Please note that these are the current Premium Short Codes. These Short Codes might change in the Future.**

Premium Short Codes

2222	387	1225	8494	6363	2656	8884	4466	2233	4774
123	333	990	8020	5678	2223	8826	4455	2024	7676
220	249	365	7775	5656	219	8080	4441	2020	7575
2424	243	9966	7770	5566	2343	7799	4111	1233	4777
9393	888	9922	7766	4634	1076	7700	3666	666	2626
2011	444	9696	7722	3883	1062	7323	3399	511	1010
555	9900	9125	7274	3322	880	6661	3334	479	1001
7551	7788	9070	6997	3232	844	5111	3332	456	506
6666	258	8778	6797	3231	369	5100	3040	429	234
777	225	8575	6474	2882	8888	5000	2255	428	

SLT and Mobitel call center numbers

1212
1717