

# UPGRADE OF IMEI VERIFICATION SYSTEM PROJECT- TRCSL

Training Manual for TRCSL Vendors



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## 1. Introduction

This manual is designed to guide vendors through the essential processes of registering and managing their accounts, applying for vendor licenses, and tracking application statuses within the Telecommunication Regulatory Commission of Sri Lanka (TRCSL) online portal.

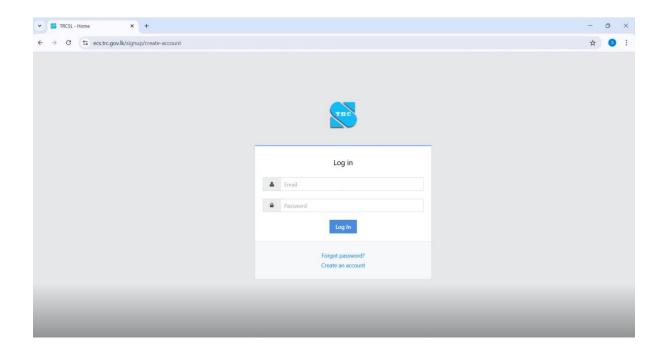
Vendors are required to ensure full compliance with TRCSL regulations throughout their operations. This includes the critical practice of purchasing and dealing only with IMEI-registered devices, which ensures that all telecommunication devices comply with national regulations for security and network integrity.

This training manual will provide step-by-step guidance on navigating the TRCSL vendor portal to successfully meet these requirements and facilitate smooth business operations with TRCSL.

# 2. Accessing TRCSL Vendor Portal

- Open your preferred web browser. (We recommend using Google Chrome for the best experience).
- Go to the TRCSL vendor portal URL: <a href="https://ecs.trc.gov.lk/login">https://ecs.trc.gov.lk/login</a>

The login page will appear as shown in below.



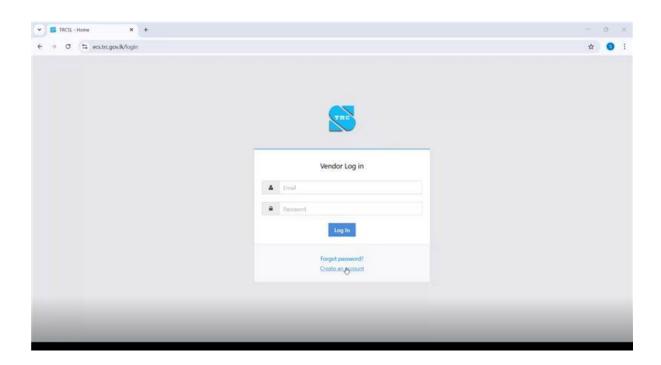


# 3. Vendor Registration Process

New users must create an account before login.

#### Step 1: Navigate to Create Account

• Click on located near the login form as shown as below.

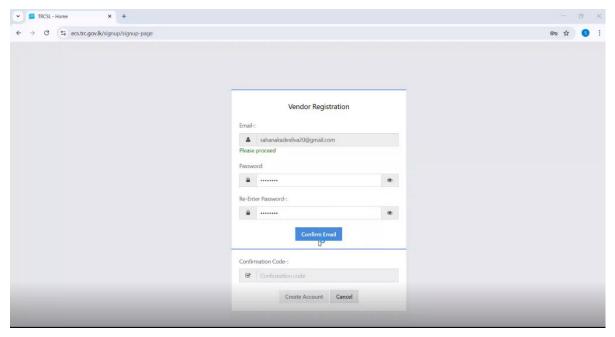


#### Step 2: Fill the Vendor Registration Form

- Email: Provide your valid email address
- Password: Enter a secure password.
- Re-Enter Password: Confirm your password by typing it again.
- Click the blue "Confirm Email" button. This sends a verification code to your email.

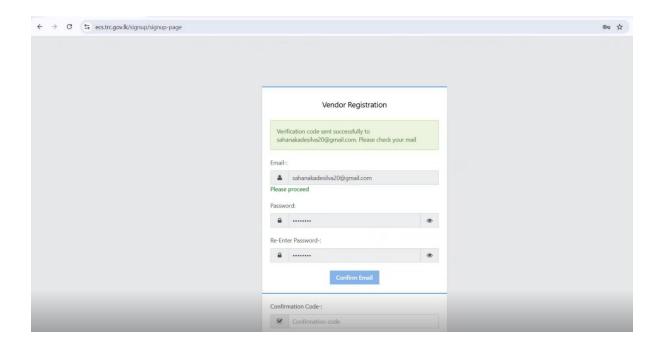


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#### Step 3: Email Verification

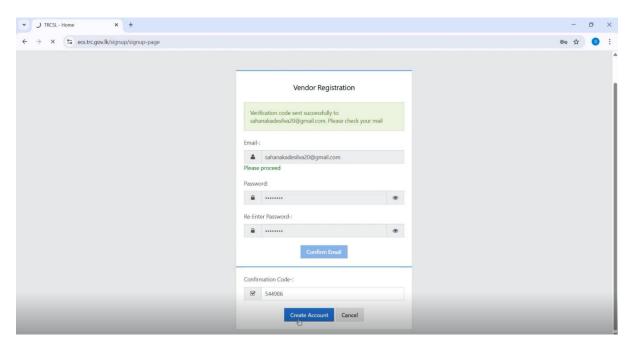
- After clicking "Confirm Email," a green success message appears: "Verification code sent successfully to your provided email. Please check your mail.
- Check Your Email: Open your inbox and locate the email from TRCSL.





#### Step 4: Verification Code

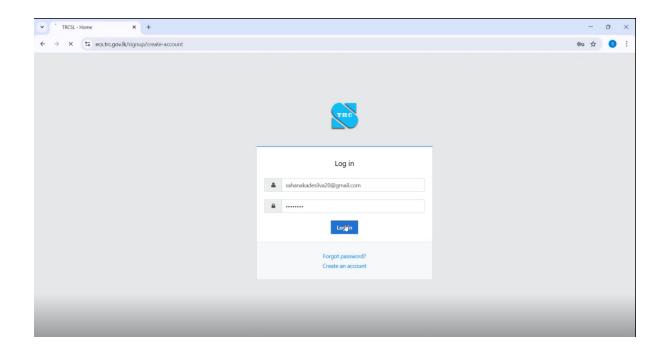
- Enter the Code: Return to the portal and input the 6-digit code in the "Confirmation Code" field.
- Create Account: Click the blue "Create Account" button.





# 4. Login to the Portal

- Email: Enter your registered email.
- Password: Enter your password.
- Submit: Click the blue "Log In" button.

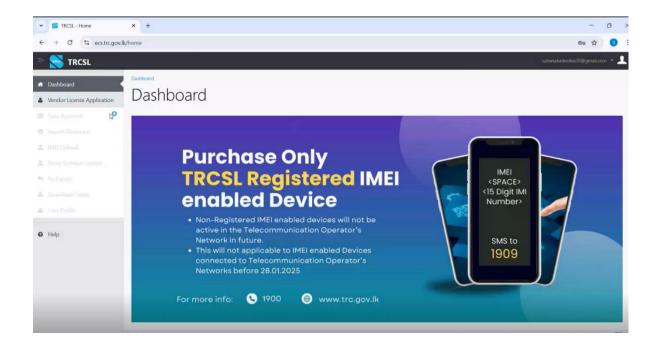




# 5. Overview of Vendor Dashboard

Upon successful login, you will see the main dashboard with the following sections.

- Top Bar: TRCSL logo, Dashboard title, user profile dropdown
- Sidebar Menu:
  - o Vendor License Application
  - o Type Approval
  - o Import Clearance
  - o IMEI Upload
  - o Serial Number Upload
  - o Re-Export
  - o Download Center
  - o User Profile
  - o Help
- Main Banner:

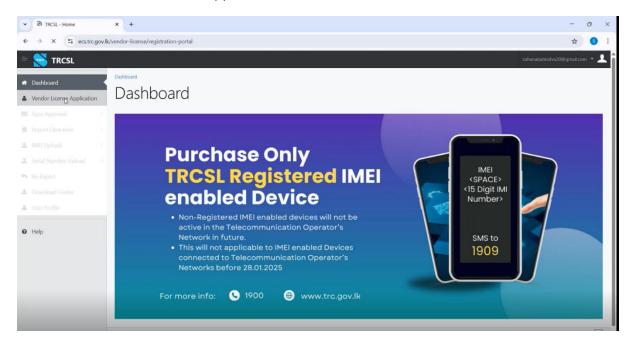




# 6. Vendor License Application

#### Step 1: Navigate to Application

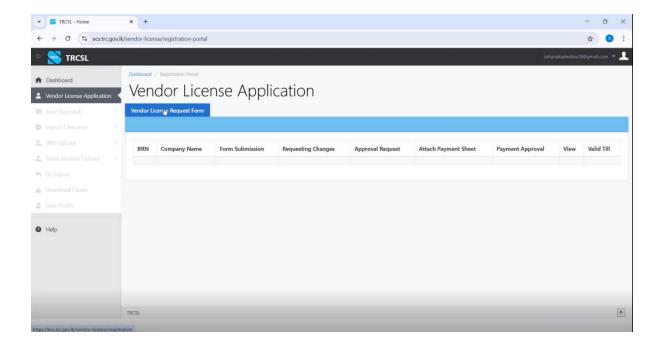
• Click "Vendor License Application" in the sidebar.



The page loads with a table for existing applications (initially empty for new users).

#### Step 2:

As a new user you have to click on "Vendor License Request Form" to start a new application.



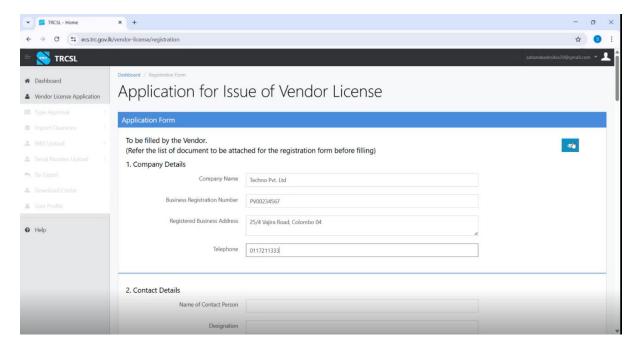


#### Step 3: Fill the Application Form

- Now you are in "Application for Issue of Vendor License" form Screen shown as below.
- The application form for issuing a vendor license requires the following details.

#### Section 1: Company Details:

- Company Name
- Business Registration Number
- Registered Business Address
- Telephone



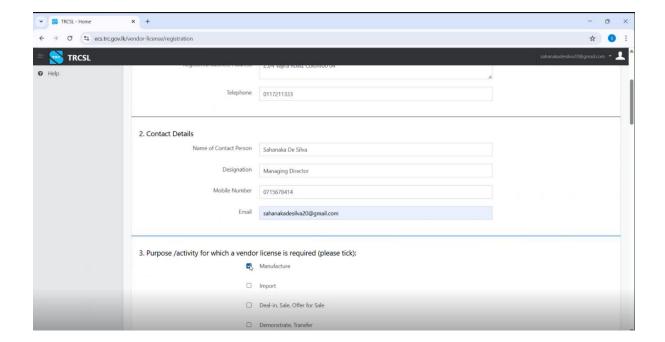


#### Section 2: Contact Details:

- Name of Contact Person
- Designation
- Mobile Number
- Email.

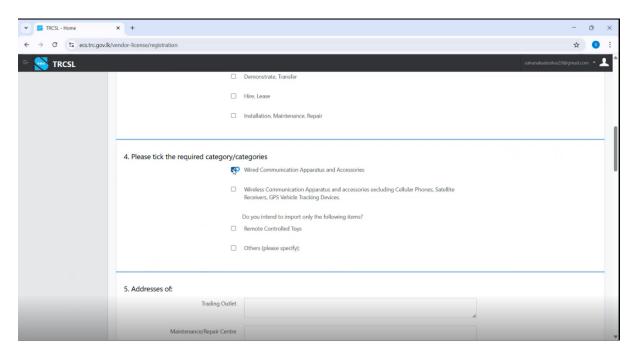
#### Section 3: Purpose/Activity for which a Vendor License is Required

- Select checkboxes to specify your activities:
  - Manufacture
  - Import
  - Deal-in, Sale, Offer for Sale
  - Demonstrate, Transfer





• Section 4: User have to select and tick on the required category / categories.

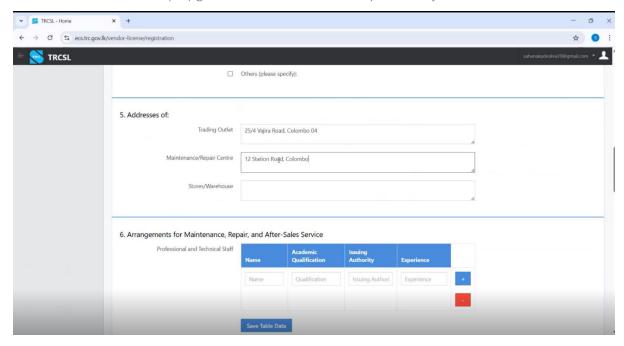


Section 5: Scroll to the "Addresses of" section on the form.

#### Fill in the Fields

- Trading Outlet: Enter the address of the primary business.
- Maintenance/Repair Center: Provide the address where maintenance or repair services are conducted.
- Stores/Warehouse: Input the address of the storage.





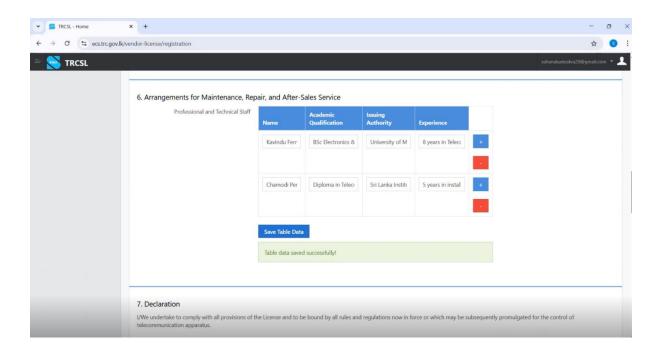


#### Section 6: Enter Arrangements for Maintenance, Repair, and After-Sales Service

Proceed to the "Arrangements for Maintenance, Repair, and After-Sales Service" section.

#### Fill in the Table:

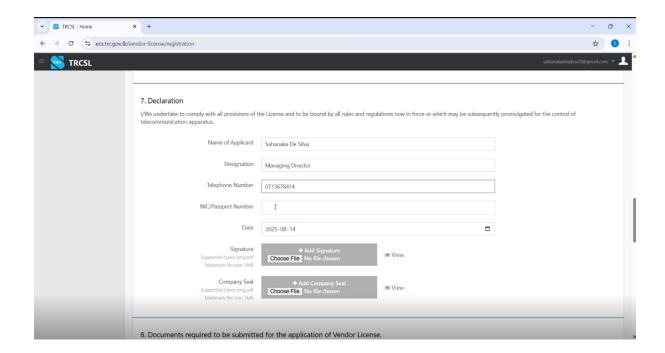
- Click the blue "+" button to add a new row for each professional or technical staff member, For each staff member:
  - o Name: Enter the full name.
  - o Academic Qualification: Specify the qualification.
  - o Issuing Authority: Indicate the institution or body that issued the qualification.
  - o Experience: Provide years or details of relevant experience
- Save Data: Click the "Save Table Data" button to store the entries.
- Delete Rows (if needed): Use the red "X" button to remove any incorrect entries.



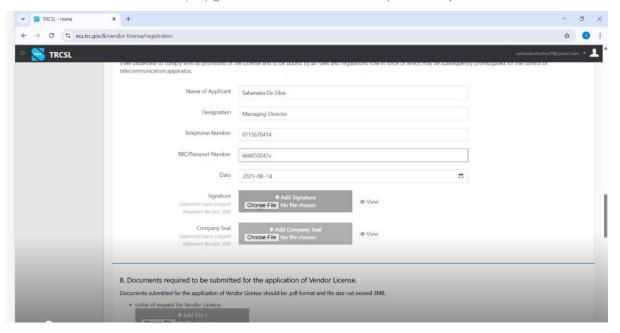


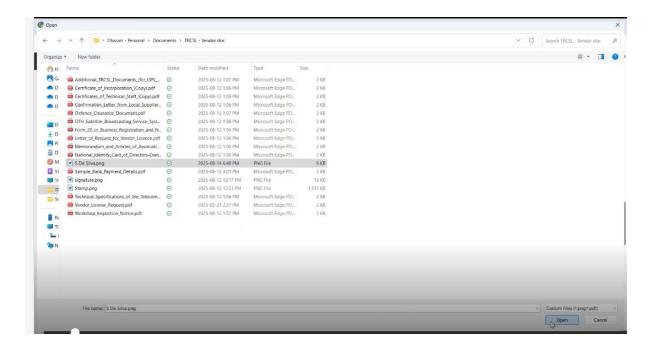
#### Section 7: Declarations.

- Scroll down to the Declaration section.
- Fill in the required fields:
  - Name of Applicant
  - Designation
  - Telephone Number
  - NIC / Passport Number
  - Date
- Upload the following:
  - Signature (PNG or PDF, max size 3 MB)
  - Company Seal (PNG or PDF, max size 3 MB)
- Verify all details and files are uploaded correctly, Shown as following.





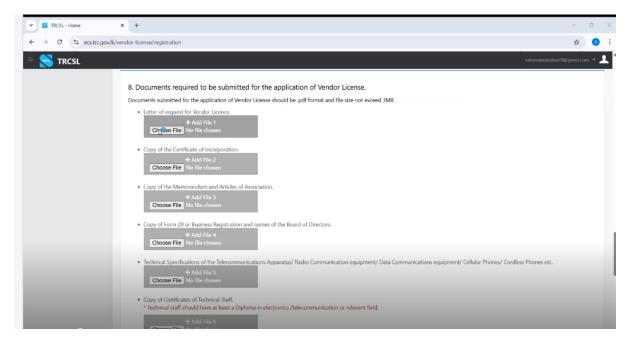


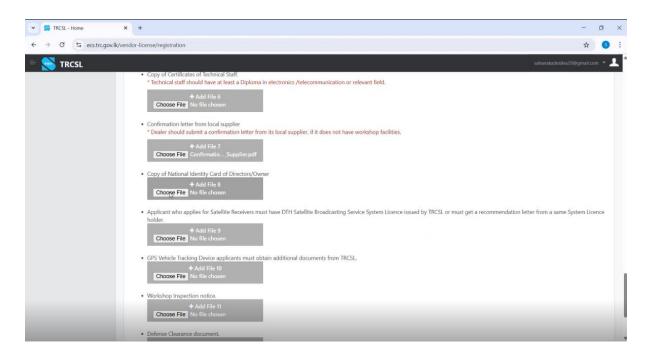




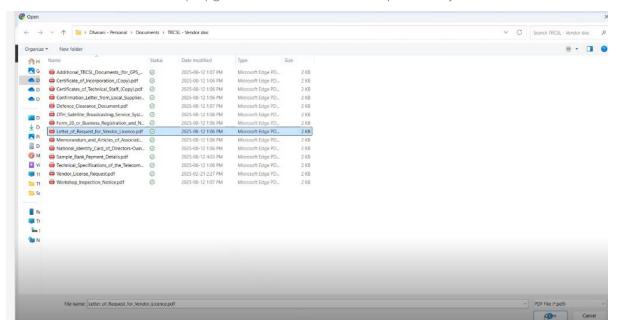
#### Section 8: Documents required to be submitted for Vendor License

- Scroll down to the documents required section.
- Upload the requested documents as mentioned.
- Prepare each document in PDF format (max size 3 MB).
- After uploading, confirm that each files are uploaded correctly, then Save and continue to submission as follow.







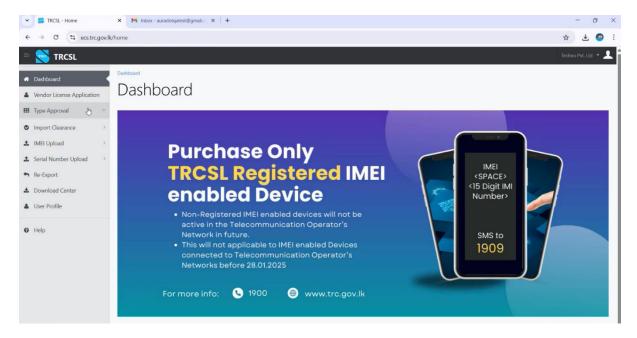




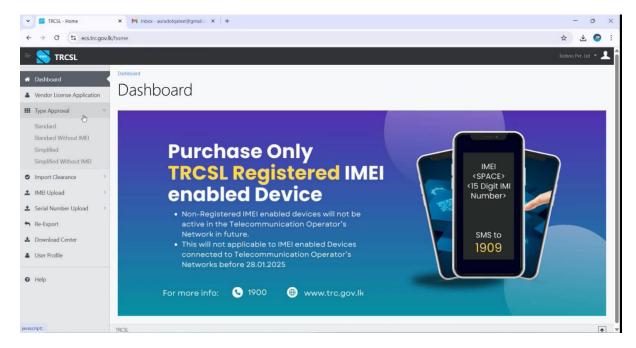
# 7. Type Approval Process

#### Step 1: Accessing Type Approval Section

• Navigate to the "Type Approval" section from the left-hand navigation menu.



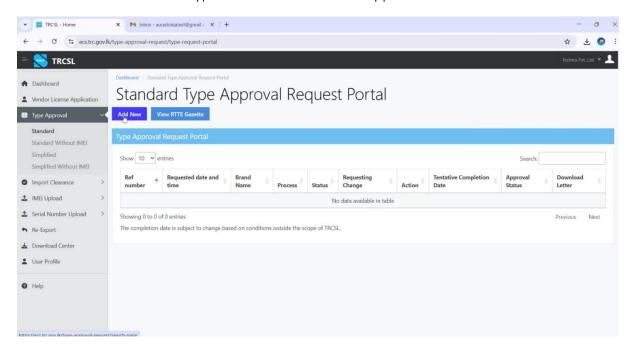
By click on "Type Approval" & you can select the type approval request type,
 In here, Type Approval->> Standard



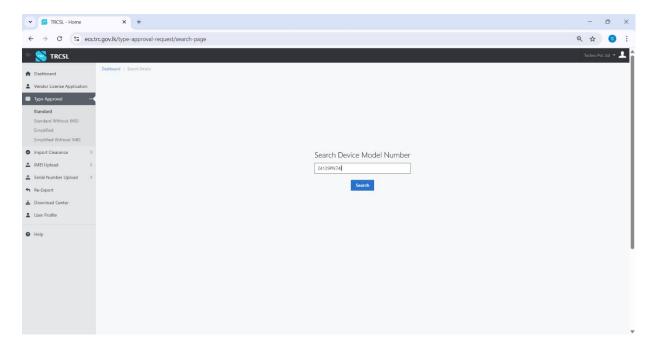


#### Step 2: Adding a New Stranded Type Approval Request

• Click on the "Add New Type" button to start a new application.

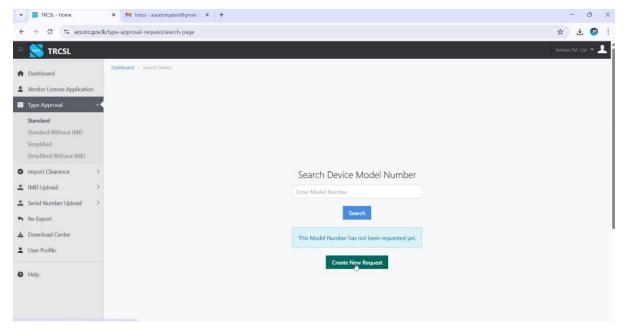


- Give the device model number in displayed search box and search.
- Enter the device model number to check if a request already exists.



• If the search model number is a new one that not yet requested it display as follow, then click on green color "Create New Request" button.

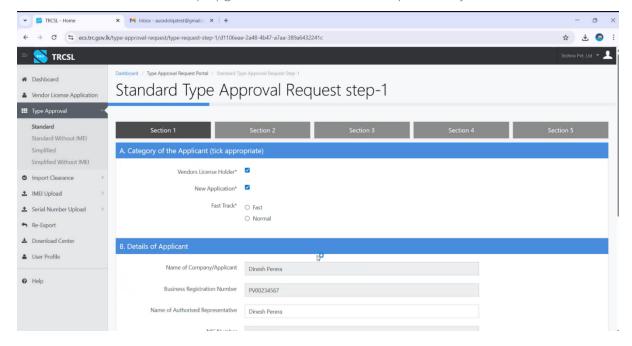


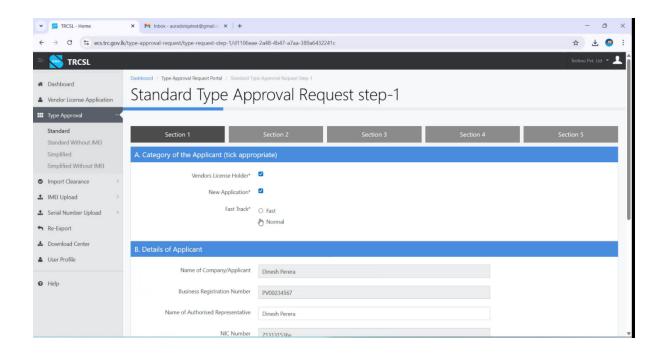


Step 3: Fill Applicant Details (Section 1 – A, B)

- Fill in the following applicant information:
  - Category of Applicant (tick the appropriate box, e.g., Vendor License Holder or New Application)
  - You can choose fast track or normal track path.
  - Name of Company/Applicant
  - Business Registration Number
  - Name of Authorized Representative
  - NIC Number of Representative
  - Vendor License File Number
  - Address of Applicant
  - Telephone number
  - Fax (if any)
  - Email address
- Once filled, click Next to proceed as follow.

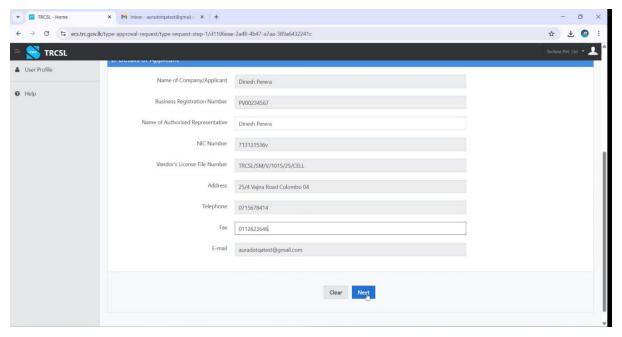






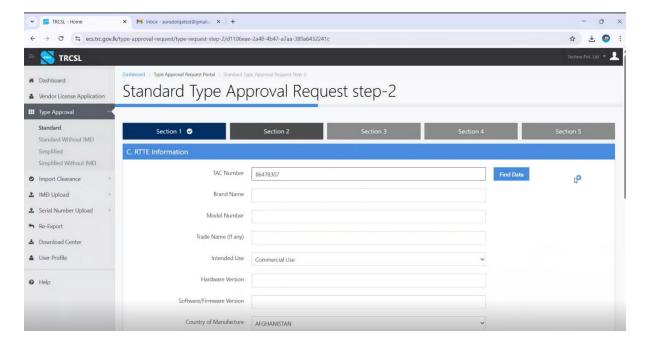


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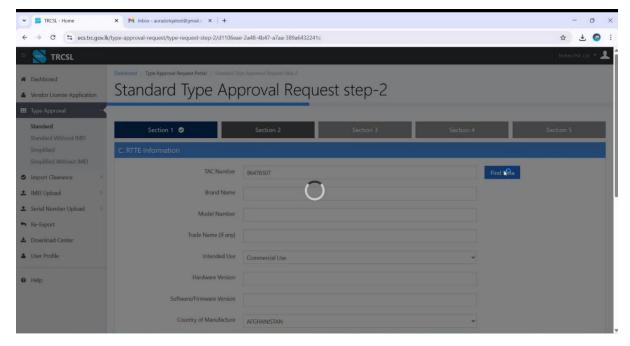
#### Step 4: Provide RTTE Information (Section 2 - C)

• Enter the TAC number and click on blue color "Find Data" button as shown below.

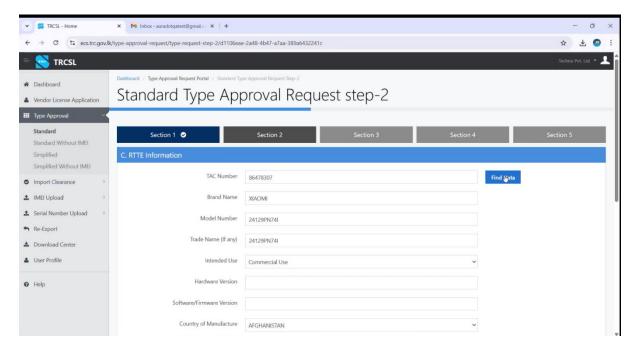




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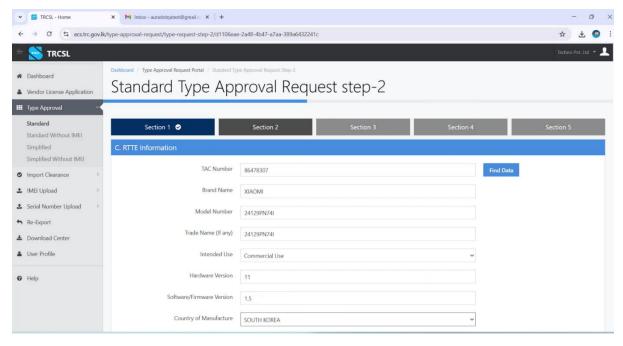


 After entering the TAC number and clicking 'Find Data,' some details will be automatically fetched based on the TAC number. You only need to fill in the remaining fields manually.



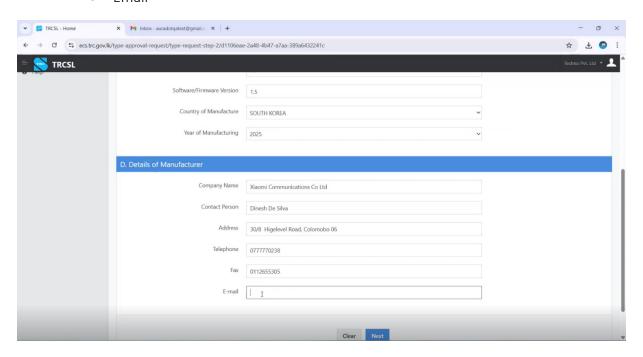


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Step 4: Manufacturer Details (Section 2 - D)

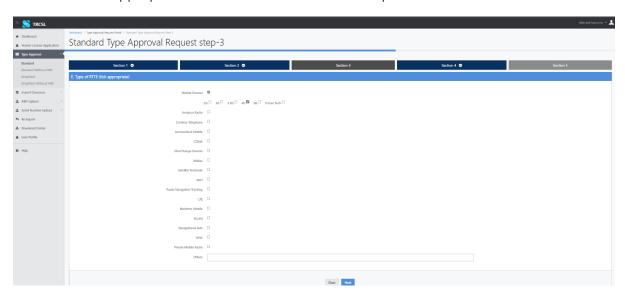
- Provide following manufacturer's details and click "Next".
  - Company Name
  - Contact Person
  - Address
  - Telephone
  - Fax
  - Email





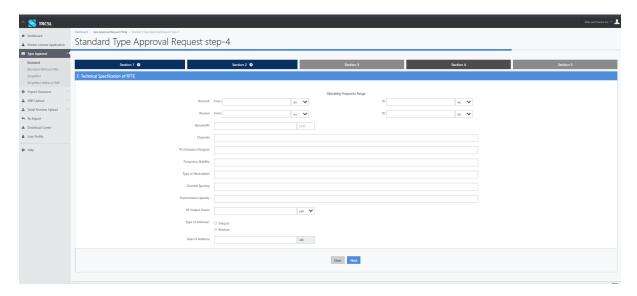
#### Step 5: Type of RTTE (Section 3)

• Tick on Appropriate details and Click on "Next" to proceed.



#### Step 6: Technical Specification of RTTE (Section 4)

• Fill the related requested details about the devices and Click on "Next" to proceed.





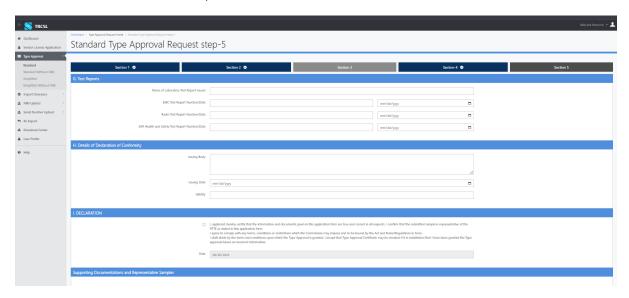
#### Step 7: Section 5

#### G - Test Report

• Fill required fields shown on screen under Test Report section and scroll down.

#### H. Declaration of Conformity

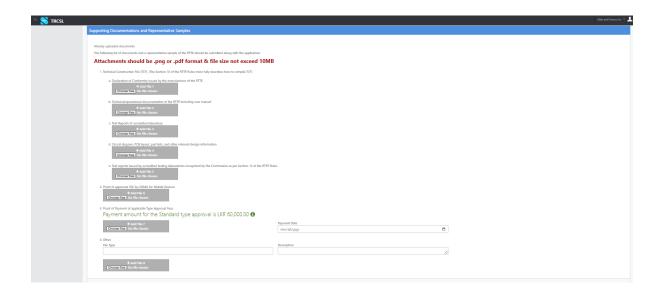
- Enter the relevant details and scroll in to section "I".
- Read the declaration text and tick the confirmation checkbox.
- Date field: this is auto-fetched by the system and cannot be changed by you.
- And scroll in to below part.



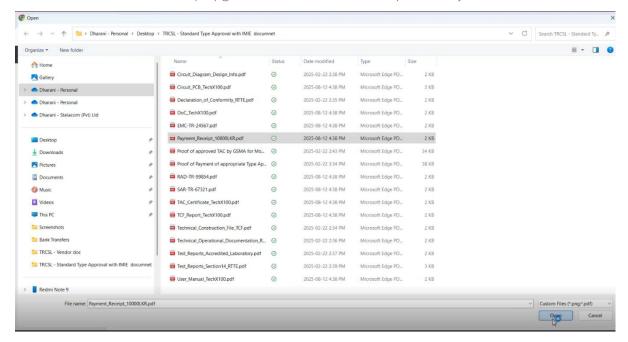


#### Supporting Documentation & Representative Sample

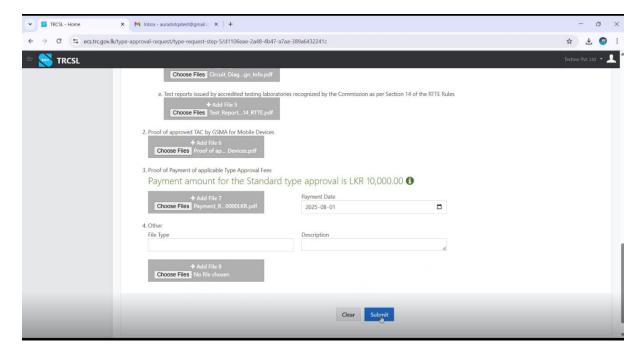
- You must add the required documents here. Submission is blocked until all compulsory items are attached.
- You can choose the relevant files from your device and attach for the relevant point.
- Each attachment must be PDF/PNG, file size not exceed 10 MB.
- 1. Technical Construction File (TCF) has 5 parts
  - o Part a Compulsory
  - o Part b attach if applicable.
  - o Part c attach if applicable.
  - o Part d attach if applicable.
  - o Part e Compulsory
- 2. Proof of Approved TAC by GSMA for mobile devices Compulsory
- 3. Proof of Payment of applicable Type Approval Fees Compulsory
  - o Select Payment Date (from the date picker).
- 4. Any Other Documents (if applicable)
  - o Mention the file type and add a short description of the document.





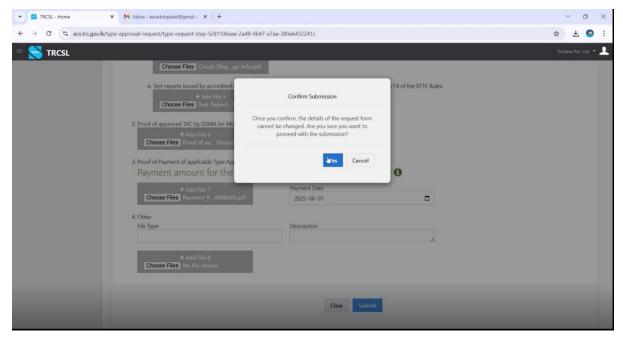


#### Final Checks & Submit

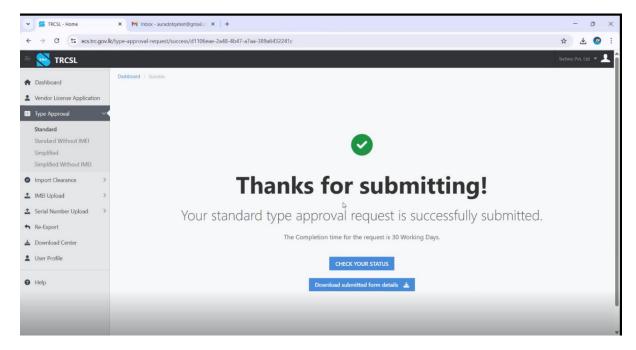




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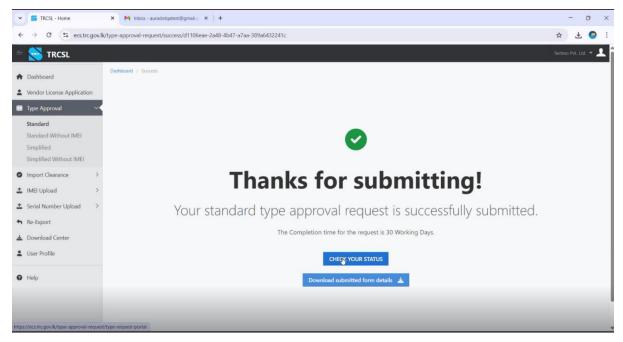


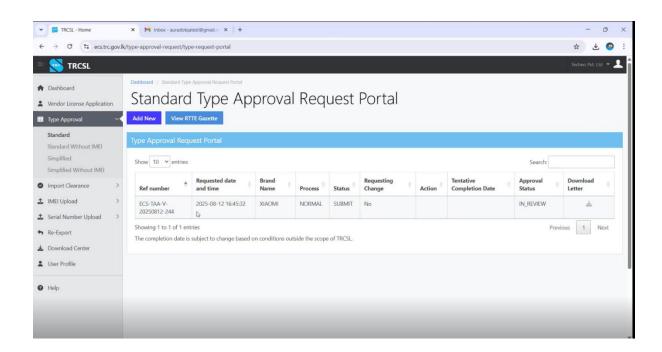
• After a successful submission you can view the screen as below,



By click on the blue color "Check Your Status" button you are directed to the Standard
Type Approval Request Portal and you can view the status of your request as below
screens,





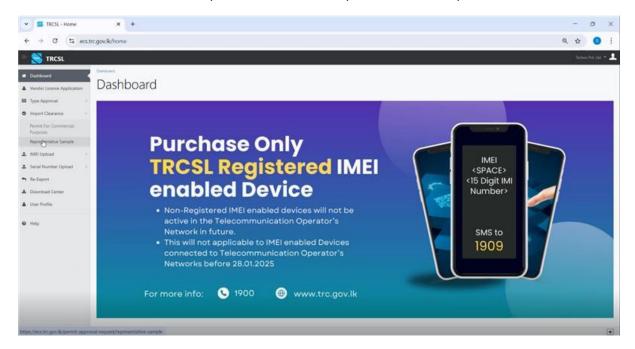




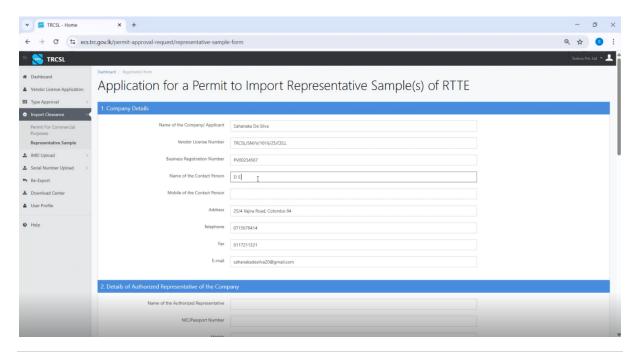
## 8. ICL Process

#### Step 1: Accessing Import Clearance Section

- Navigate to the "Import Clearance" section from the left-hand navigation menu.
- Then access to the, Import Clearance->> Representative Sample

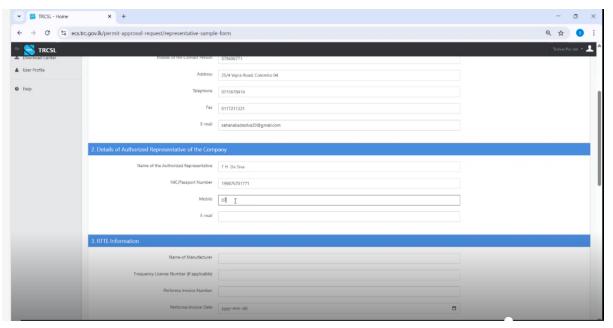


- By click on Representative sample Your are direct in to the below shown screen,
- You have to fill the relevent requested details.
- Fill in your company details and authorized representative details.

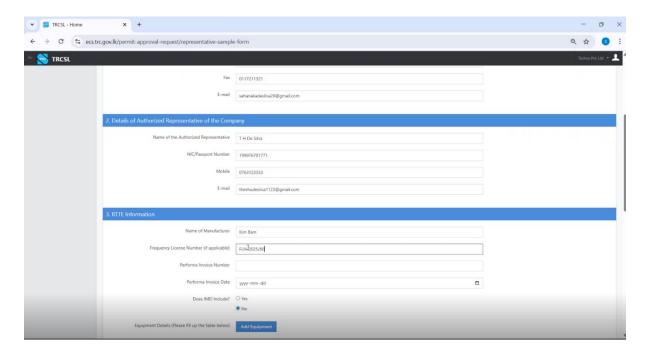




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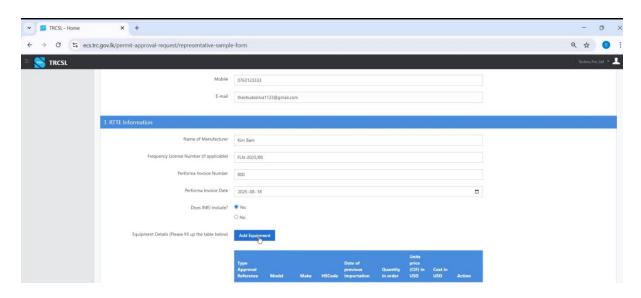


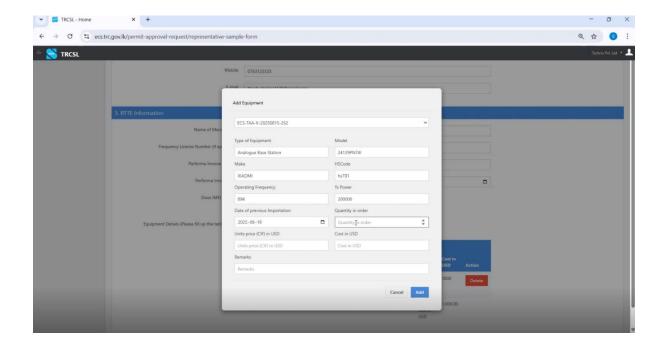
• Enter RTTE details – manufacturer, model, invoice number/date, frequency license (if any), and whether it has an IMEI.





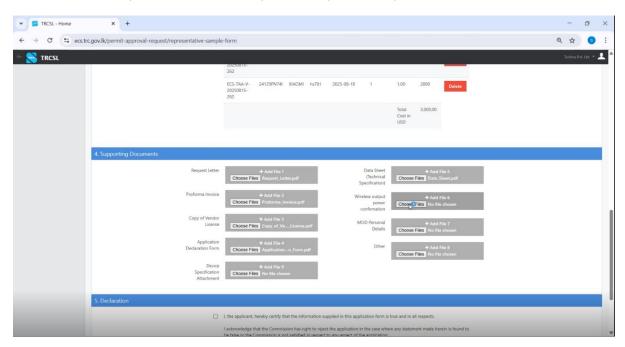
- Click **Add Equipment**, then fill in equipment details (type, make, model, frequency, power, quantity max 2 units, price, cost).
- After fill the equipment details click on "Add" button to add the equipment.



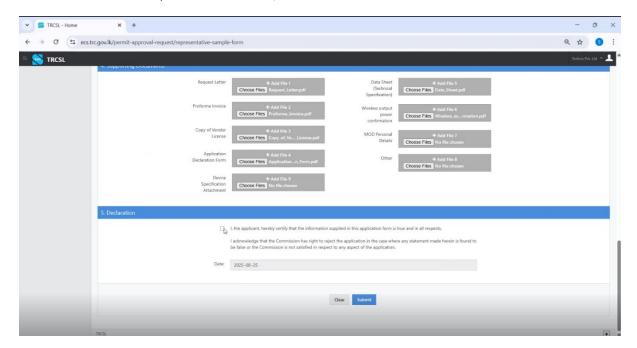




• Upload the supporting documents (request letter, Performa invoice, vendor license, technical specifications, and any other required files).

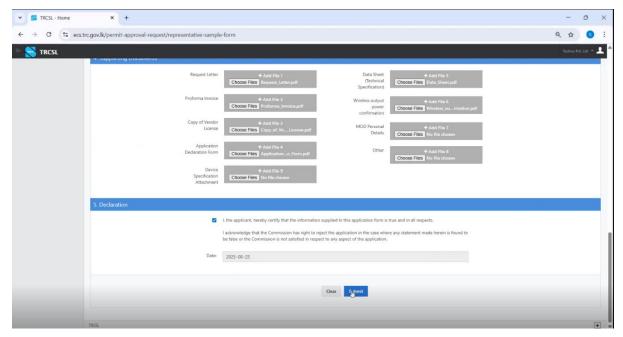


• Read and accept the declaration, then click Submit and confirm.

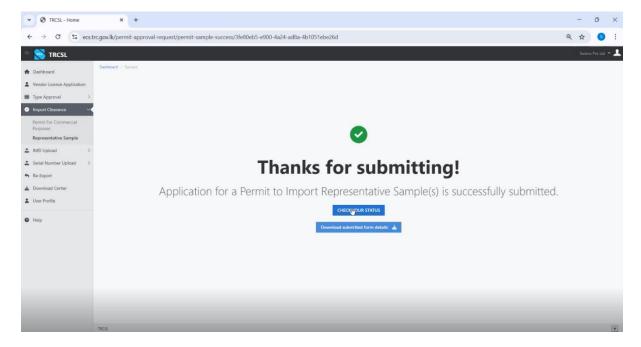




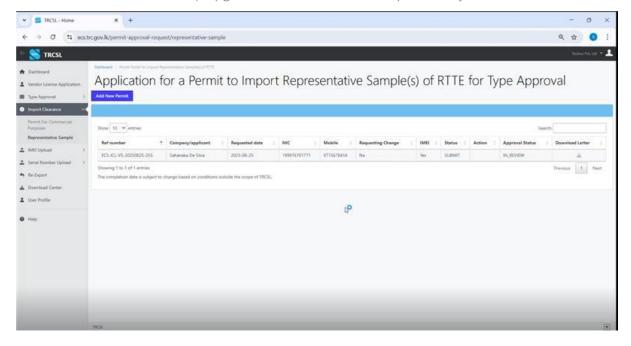
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• After submission, you'll see a confirmation page and by click on the blue color "Check Your Status" button you can view the status of your request as below screens,





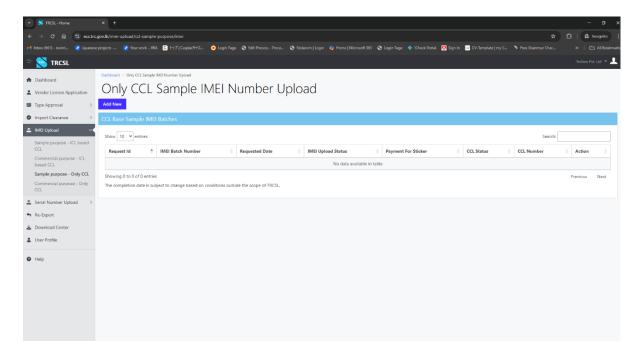




# 9. CCL Process

#### Step 1: Accessing Import Clearance Section

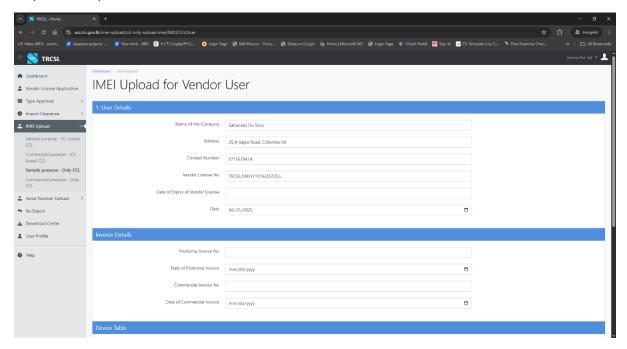
- Navigate to the "IMEI Upload" section from the left-hand navigation menu.
- Then access to the, IMEI Upload->> Sample purpose –Only CCL
- By click on Sample purpose –Only CCL, Your are direct in to the below shown screen,



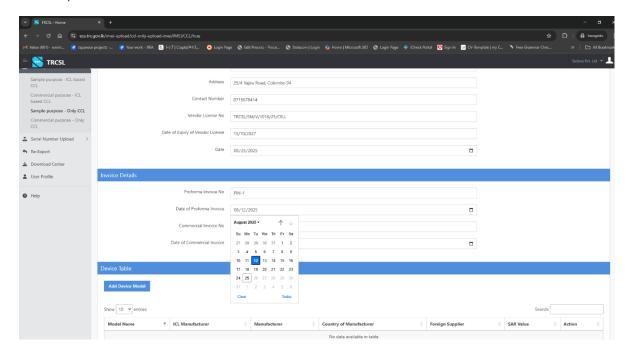
- On that above displayed page click the **Add New** button.
- Fill out the application form with User details and Invoice details.



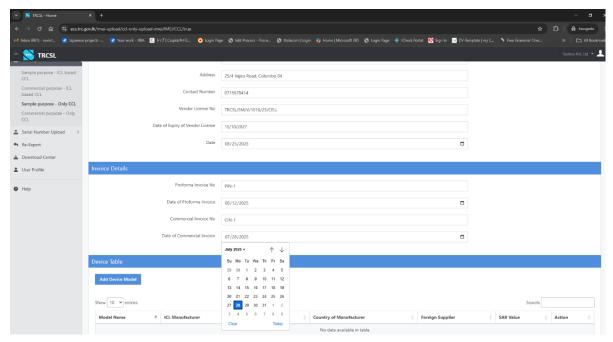
#### Step 2: IMEI Upload for Vendor User



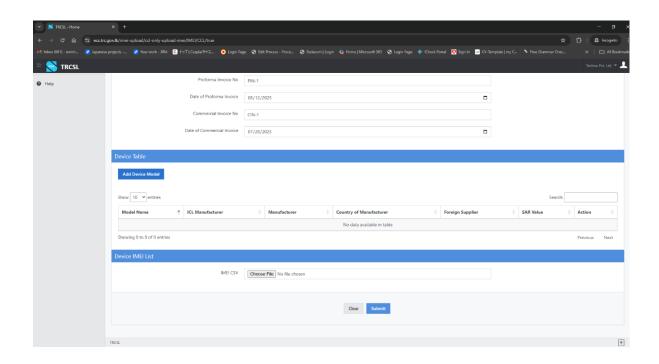
• Select the Date of Performa invoice and Date of Commercial invoice from the date picker as below.





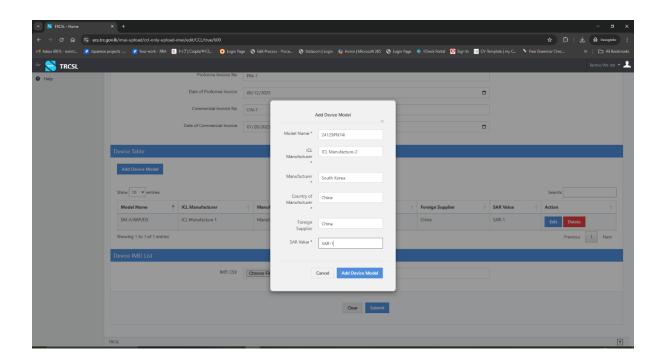


- By scroll in to down you need to add Device Model under Device table section.
- Click on the Blue color "Add Device Model"

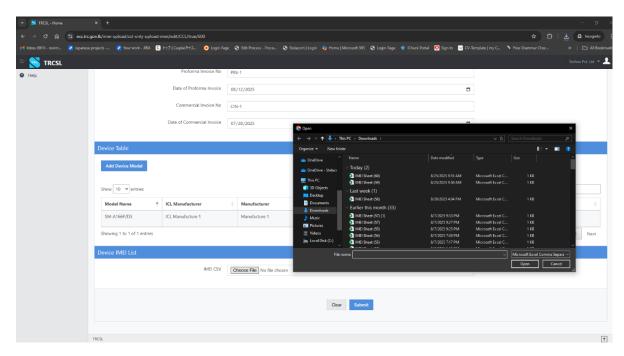




• Then fill the requested details and click **Add Device Model** to save the device model details as shown in the following screen.

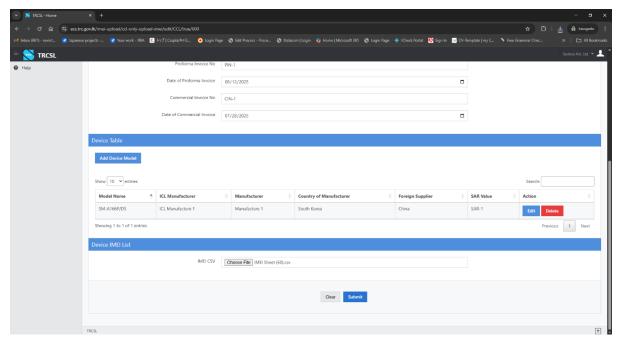


- Then choose and upload IMEI csv from your computer under **Device IMEI List** section.
- Click on the below submit button on the screen.

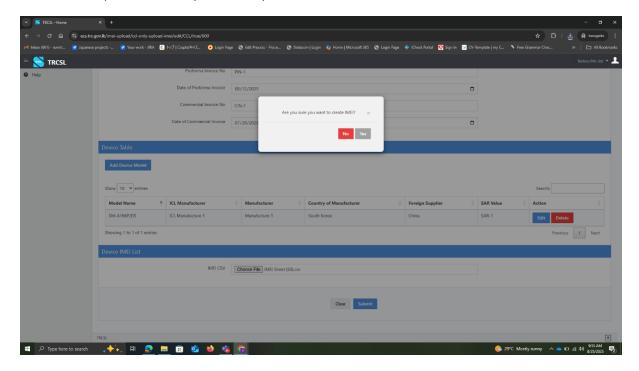




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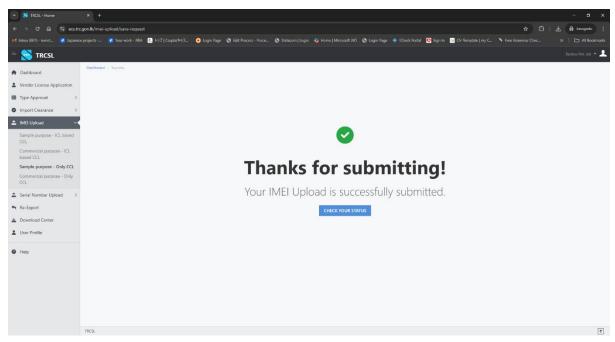


• Then proceed with yes to complete submission.



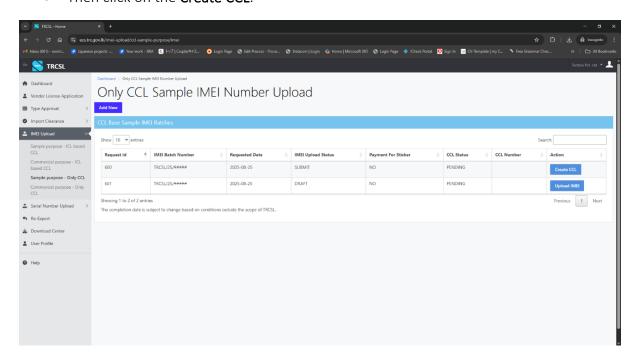
• After submission, you'll see a below confirmation page.





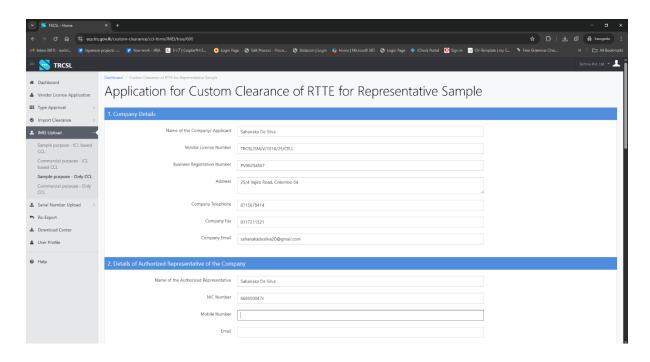
#### Step 3: Create CCL

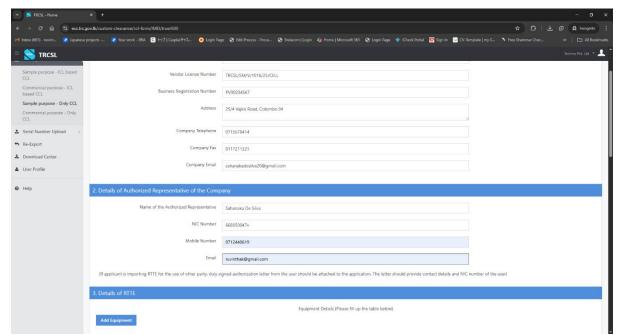
- After upload IMEI.
- Click on the **Check your status** button in the confirmation page.
- It will direct you to the below screen.
- Then click on the Create CCL.



- By clicking on create CCL you are direct in to the below screen.
- Then fill the form with requested details

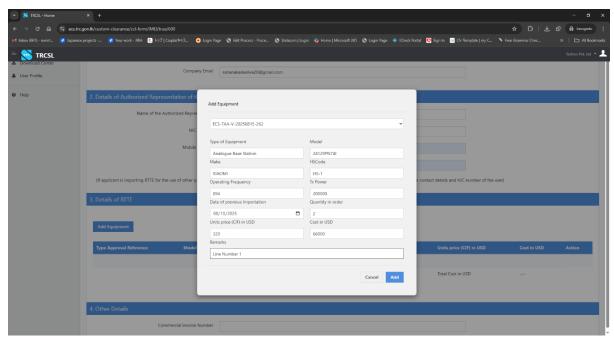


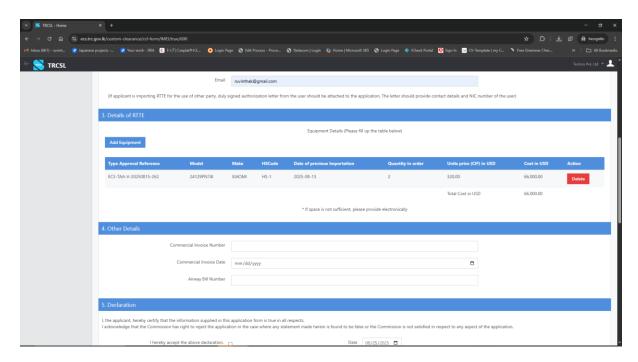




- Under the Details of RTTE section , Click **Add Equipment**, then fill in equipment details.
- After fill the equipment details click on "Add" button to add the equipment.

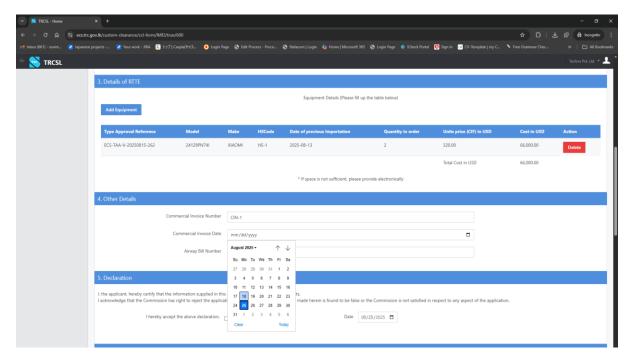




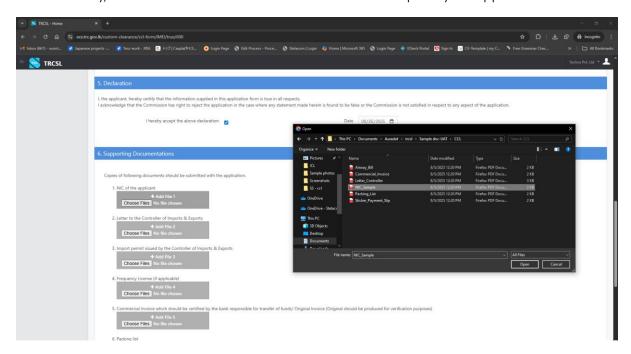


- Then fill the Other Details Section with required details.
- Then under the **Declaration** section, tick the box next to "I hereby accept the above declaration." The current date will automatically appear in the date field.



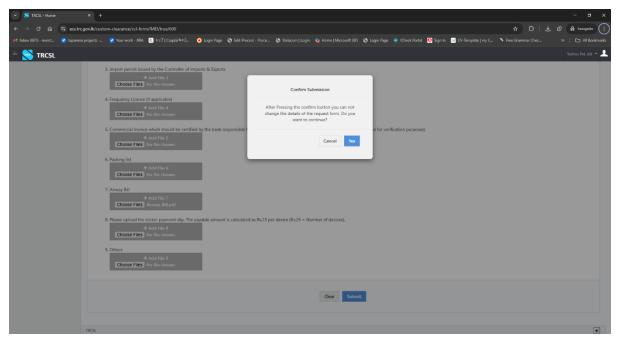


- Under **Supporting Documentations**, click **Choose File** for upload the necessary documents.
- Finally, click the **Submit** button and Yes button to complete your application.





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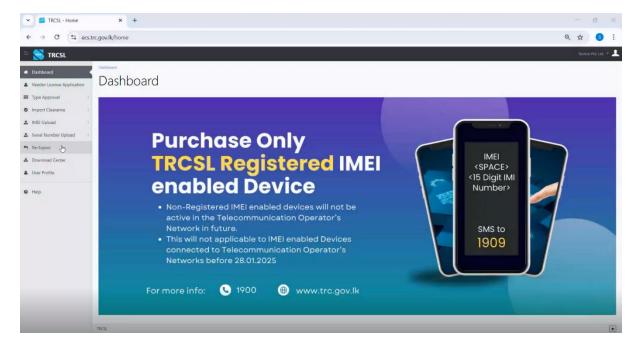
• After submission, you'll see a confirmation page



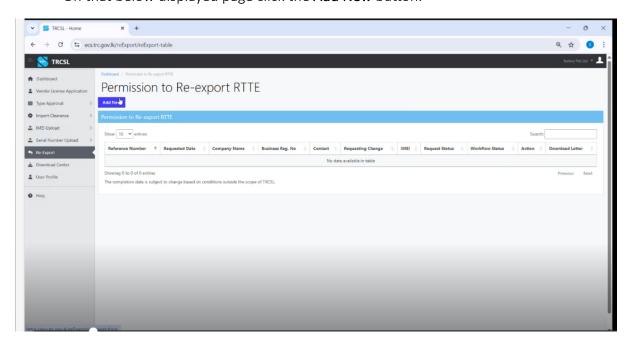
# 10. Re-Export Application Process

#### Step 1: Accessing Re-Export Section

• Navigate to the "Re-Export" section in the left-hand navigation menu.



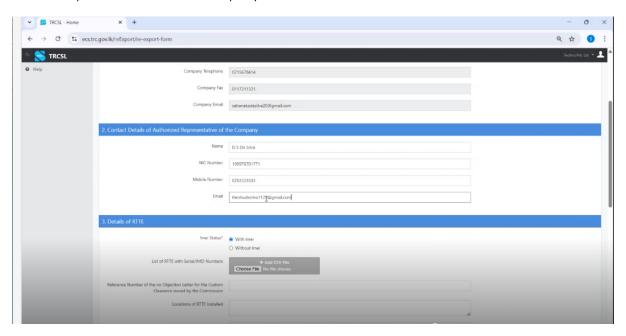
- By click on Re- Export section your are direct in to the below shown screen,
- On that below displayed page click the Add New button.



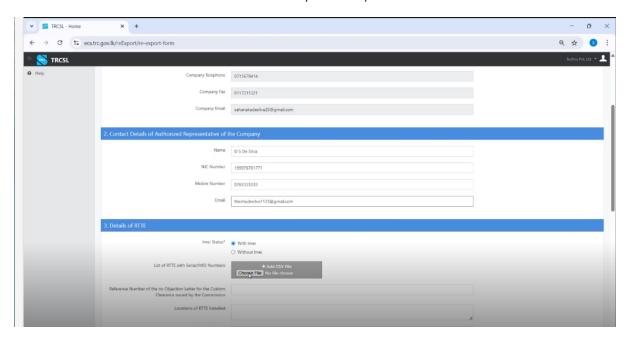
• You can view your company details in the 1<sup>st</sup> section.



• Scroll down and fill out the application form with Contact details of Authorized Representative of the company.

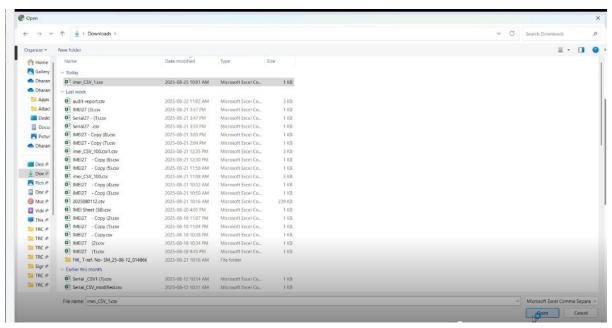


- As below,
  - In the **Details of RTTE** section, select whether the device has an **IMEI Status** of "With IMEI" or "Without IMEI"
  - Click the **Choose File** button and select the CSV file containing the list of RTTE serial and IMEI numbers from your computer.

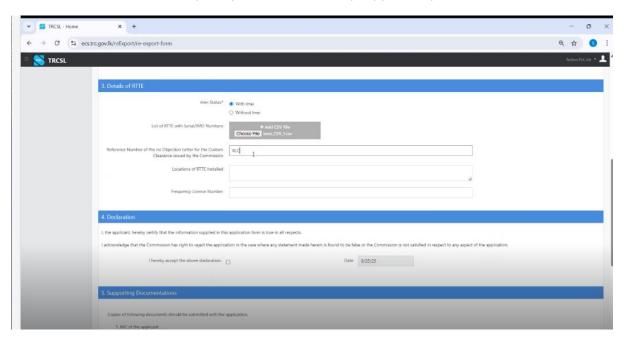




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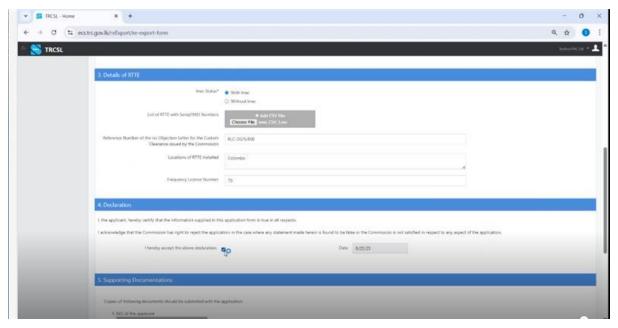
- Then as the below screen,
  - Enter the Reference Number of the no objection letter for customs clearance.
  - Type in the Locations of RTTE Installed.
  - Enter the Frequency License Number (if applicable).



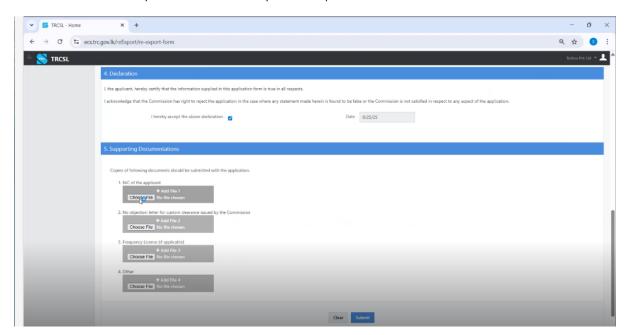
• Then under the **Declaration** section, tick the box next to "I hereby accept the above declaration." The current date will automatically appear in the date field.



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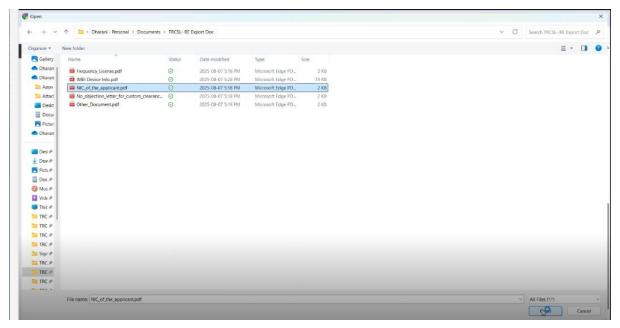


Under Supporting Documentations, click Choose File for the "NIC of the applicant" and
"No objection letter for custom clearance issued by the Commission" sections to upload
the necessary documents from your computer as below.

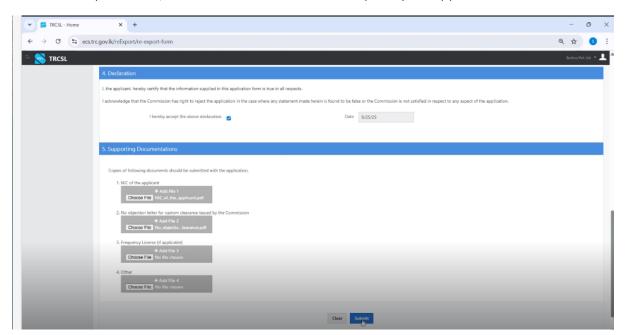




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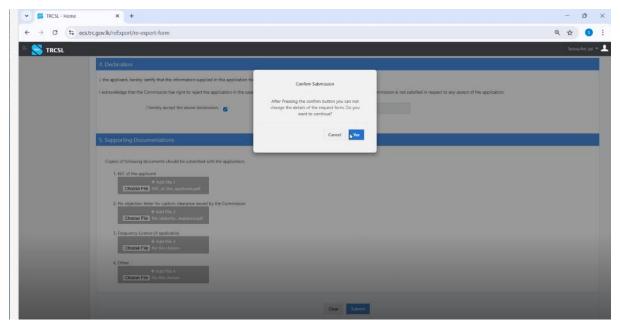


• Finally as below, click the **Submit** button to complete your application.





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• After submission, you'll see a confirmation page and by click on the blue color "Check Your Status" button you can view the status of your request as below screens,

