

Short Codes in 19XX and 18XX Range

| No. | Short Code | Organization | Purpose |
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| 1 | 1900 | Telecommunications Regulatory Commission of Sri Lanka (TRCSL) | Customer Care Hot Line |
| 2 | 1902 | Dept. of Measurements Units, Stds. & Services | Customer complaint handling and to increase customer awareness |
| 3 | 1905 | Ministry of Public Administration & Home Affairs | Hot Line of Investigation & Monitoring Unit |
| 4 | 1907 | Ministry of Health | Hot Line for General Public |
| 5 | 1908 | Urumaya Operational Secretariat under the Presidential Secretariat | Hotline for Urumaya National Programme |
| 6 | 1909 | TRCSL | IMEI Verification System |
| 7 | 1910 | Lanka Electricity Company (LECO) | Hot Line for reporting Power supply breakdowns (LECO Areas) |
| 8 | 1911 | Department of Examinations (DoE) | Hot Line to provide information & obtain complaints regarding examinations conducted by DoE |
| 9 | 1912 | Sri Lanka Tourism Development Authority (SLTDA) | To provide tourism related information |
| 10 | 1913 | Excise Department | To facilitate general public in submitting information and complaints on Tobacco & Drug offenses |
| 11 | 1914 | Dept. of National Community Water Supply | To receive information from public |
| 12 | 1915 | Sri Lanka Customs | To receive information from public and traders |
| 13 | 1916 | Coconut Cultivation Board | To provide advisory services to the coconut farming community |
| 14 | 1918 | Agriculture & Agrarian Service Board | Hotline to receive agriculture insurance damage and other information from farmers |
| 15 | 1919 | Information & Communication Technology Agency (ICTA) | Government Information Centre |
| 16 | 1920 | Information and Communication Centre, Department of Agriculture | Hot line for farmers to contact Agricultural Services Center |
| 17 | 1921 | Geological Surveys and Mines Bureau | To provide better service to public regarding Mineral section. |
| 18 | 1922 | State Mortgage & Investment Bank | Customer Care Hot Line of State Mortgage & Investment Bank |
| 19 | 1924 | Welfare Benefits Board | Hotline to provide information to general public |
| 20 | 1925 | Department of Public Finance | Electronic Government Procurement (EGP) secretariat |
| 21 | 1926 | National Institute of Mental Health- Mulleriyawa Hospital | Hotline for Counselling services on mental health |
| 22 | 1927 | National Dangerous Drug Control Board | Telephone counselling for drug dependent persons and their family members. |
| 23 | 1928 | Coconut Research Institute | Hotline to disseminate information for resolving problems of growers |
| 24 | 1929 | Ministry of Child Development & Women's Empowerment | Child Help Line |
| 25 | 1931 | Land Reform Commission | To receive complaints from general public and to provide information |
| 26 | 1933 | Sri Lanka Police Department (CID Operation Unit) | Hot line for obtaining COVID -19 related information |
| 27 | 1934 | National Intellectual Property Office of Sri Lanka | Hot line for Customers |

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| 28 | 1935 | Central Bank of Sri Lanka | Hotline for consumers |
| 29 | 1938 | Ministry of Child Development & Women's Affairs | Women Help Line |
| 30 | 1939 | National Water Supply & Drainage Board | Customer Care Hot Line of Water Board |
| 31 | 1940 | Sri Lanka Tourism Development Bureau | Hot line for Customers |
| 32 | 1944 | Department of Inland Revenue | Hot Line to provide more services to Tax payers |
| 33 | 1945 | Sri Lanka Air Force | Hotline to get information relevant to COVID-19 Vaccination program of SL Air Force |
| 34 | 1948 | National Authority on Tobacco & Alcohol | To obtain information related to tobacco and alcohol |
| 35 | 1949 | Marine Environment Protection Authority | To report marine pollution and disaster events. |
| 36 | 1950 | Department of Posts | Hot Line for e- services provided by Postal Dept. |
| 37 | 1954 | Commission to Investigate Allegation of Bribery or Corruptions | Hot Line for Complaints on Bribery and Corruptions |
| 38 | 1955 | National Transport Commission | For public complaints on long distance private buses |
| 39 | 1956 | Ministry of National Languages & Social Integration | To make complaints for those who can't get services from government institutes in their own language |
| 40 | 1958 | Sri Lanka Transport Board | To receive passenger complaints and to provide necessary information to the public. |
| 41 | 1959 | National Hospital of Sri Lanka | To provide information and advices required by the public from National Hospital |
| 42 | 1960 | Police Commission | To receive complaints from public |
| 43 | 1961 | Peoples bank | Hot line for Customers |
| 44 | 1962 | Department of Immigration & Emigration | Hot Line for inquiries on immigration and emigration matters |
| 45 | 1965 | Prime Minister's Office | Hotline for receiving calls related to essential services and public grievances |
| 46 | 1966 | Skills Development, Vocational Education, Research & Innovation Division of the Ministry of | To contact the National Career Guidance and Counselling Centre |
| 47 | 1968 | Road Development Authority | Road Development Authority Hotline for the Public |
| 48 | 1969 | Road Development Authority | For emergency calls to Southern Expressway Operations Centre |
| 49 | 1970 | Department of Pensions | For inquiries of Pensioners |
| 50 | 1971 | Sri Lanka Railways | To receive passenger complaints |
| 51 | 1972 | National Savings Bank | Customer Care hotline for National Savings Bank |
| 52 | 1973 | Sri Lankan Air Lines Ltd. | Customer service hot line for general public |
| 53 | 1975 | Bank of Ceylon | Customer service hot line |
| 54 | 1977 | Consumer Affairs Authority | Hot line for Consumer Complaints and Inquiries |
| 55 | 1979 | Sri Lankan Air Lines Ltd | Hot line for passengers on reservation and other information |
| 56 | 1980 | University Grants Commission | Hot Line to receive queries and complaints |
| 57 | 1981 | Central Environment Authority | To conduct National E-waste Management Programme |

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| 58 | 1984 | Sri Lanka Ports Authority | To help customers as well as general public. |
| 59 | 1987 | Ceylon Electricity Board | Hot line for reporting power supply breakdown (CEB Areas) |
| 60 | 1988 | Ministry of Education | Hot line for National Operations Centre of Education Ministry |
| 61 | 1989 | Sri Lanka Bureau of Foreign Employment | Hot line for the complaints and grievances of foreign employees and their family members |
| 62 | 1990 | Ministry of Health | Emergency Pre -Hospital Care Ambulance Service |
| 63 | 1992 | Dept. of Wildlife Conservation | To get complaints about electric fence breakdowns |
| 64 | 1994 | Airport & Aviation Services (SL) Ltd., | To quickly access Airport by passengers and general public |
| 65 | 1995 | Ministry of Environment | Report incidents of forest-related crimes occurring in Sri Lanka |
| 66 | 1996 | Human Rights Commission of Sri Lanka | Hot line for reporting Human Rights issues |
| 67 | 1997 | Sri Lanka Police HQ | To collect information on Drugs |
| 68 | 1998 | Sathosa Lanka Ltd., | To provide easy access to consumers to order goods |
| 69 | 1999 | Health Promotion Bureau | 24 Hour Trilingual hotlines to provide health related information |

| No. | Short Code | Organization | Purpose |
|-----|------------|------------------------------|---|
| 1 | 1818 | The Presidential Secretariat | To facilitate call service for "A Nation United" National operation |