



Approved Tariff

Tariff Approval No: TRC/M/PRO/24/01

Upahara 2024 Tariff Plans

Package Name	Upahara 2024 - P1	Upahara 2024 - P2
Subscription (Excluding Taxes)	Rs.499	Rs.727
Entitled Voice to Any Network	1000 Mins	1000 Mins
Entitled SMS to Any Network	1000 SMS	1000 SMS
Any Time DATA bundle	15GB (subject to 512MB Per Day) Video Quality will be on SD Quality (360p)	30GB (subject to 1GB Per Day) Video Quality will be on SD Quality (360p)
Navigation Apps:- (Google Maps + Waze) ¹ + OTT Communication App:- WhatsApp ¹	7.5GB (256MB per Day)	7.5GB (256MB per Day)
Exclusive Data Bundle (without per Day / time restriction) only for Productivity Apps: - MS Teams, Zoom, Office 365 & Google Meets ²	10GB	10GB
Data Usage charge beyond the Entitled Any Time DATA bundle	Rs.0.10 + Taxes per MB (Billed 10Kb Blocks)	Rs.0.10 + Taxes per MB (Billed 10Kb Blocks)
Voice Usage charge beyond the Entitled Any Network Quota	Rs.1 + Taxes Per Minute	Rs.1 + Taxes Per Minute
Local SMS Usage charge beyond the FUP limit	Rs.0.20 + Taxes per Message	Rs.0.20 + Taxes per Message
Maximum Number of Connections per NIC	02 Connections	02 Connections
New Upahara user Connection Fee	Rs.750	Rs.1,000
Credit Limit	Rs.750	Rs.1000
Package Change/Upgrade for the Uphara eligible customer	Free of Charge for Existing Users	Free of Charge for Existing Users
Validity	One Month	One Month

Notes:

1. If the entitled Quota allocated for the day for Navigation Apps + OTT Communication app is 100% utilized, usage from thereon will be consumed from the available quota of the Anytime DATA Bundle.
2. If the entitled Quota allocated for the Productivity Apps is 100% utilized, usage from thereon will be consumed from the available quota of the Anytime DATA Bundle.
3. Eligible Segments are Government sector employees, Clergy (All religions), Pensioners of Government service and Media Personnel.
4. The services included in this package are not permitted for business/commercial purposes or unauthorized/fraudulent usage. If a subscriber is identified as misusing the package for such reasons, the package will be removed from the customer.

Documents required to Submit to get the Upahara 2024 Connection:

- National Identity Card or Valid Driving License or Valid Passport And,
- Document (Electricity Bill or Water Bill or Bank Statement with Address) to prove Billing Address, if billing address differs from the address mentioned in the National Identity card And,
- Document to prove your eligibility to enroll for the connection (Service Identity Card or Appointment Letter or Service Letter or Salary Slip Issued in a Recent Month Certified by the Head of the Department/Government Institute or A Letter from the Head of the Department/Government Institute with the Names and National Identity Card Numbers of Employees who are eligible to get the connection) Or,
- Document to prove Pensions Eligibility, (Pensions Identity Card or A Pension Payment Slip Issued in a Recent Month or Letter Received from the Pensions Department to prove eligibility).
- Documents to be submitted by Clergy Members to Obtain Uphara 2024 Package are an ID, a Certificate provided by the respective Religious Authority or Establishment, or a letter from the AGA/ Pradeshiya Saba office confirming Clergy Status with Name & NIC Number.
- Media ID issued by the Department of Government Information will be considered as the authentication document.

- Migration to this new package for existing UPAHARA customers is optional.