



Approved Tariff

Tariff Approval No: TRC/M/PER/26/01

Mobitel Upahara Plans (Postpaid)

Package Name	Upahara 2024 - P1	Upahara 2024 - P2
Subscription (Excluding Taxes)	Rs.499/-	Rs.727/-
Entitled Voice to Any Network	1000 Mins	1000 Mins
Entitled SMS to Any Network	1000 SMS	1000 SMS
Any Time DATA bundle	15GB Video Quality will be on SD Quality (360p)	30GB Video Quality will be on SD Quality (360p)
Navigation Apps: - (Google Maps + Waze) + OTT Communication App: - WhatsApp	Anytime Data 7.5GB	Anytime Data 7.5GB
Exclusive Data Bundle only for Productivity Apps: MS Teams, Zoom, Office 365 & Google Meets	10GB	10GB
Data Usage charge beyond the Entitled Any Time DATA bundle	Rs.0.10 + Taxes per MB (Billed 10Kb Blocks)	Rs.0.10 + Taxes per MB (Billed 10Kb Blocks)
Voice Usage charge beyond the Entitled Any Network Quota	Rs.1.00 + Taxes Per Minute	Rs.1.00 + Taxes Per Minute
Local SMS Usage charge beyond the FUP limit	Rs.0.20 + Taxes per Message	Rs.0.20 + Taxes per Message
Maximum Number of Connections per NIC	02 Connections	02 Connections
New Upahara user Connection Fee	Rs.750	Rs.1,000
Credit Limit	Rs.750	Rs.1,000
Package Change/Upgrade for the Uphara eligible customer	Free of Charge for Existing Users	Free of Charge for Existing Users
Validity	One Month	One Month

Special Notes

- a. If the entitled Quota allocated for the day for Navigation Apps+ OTT Communication app is 100% utilized, usage from thereon will be consumed from the available quota of the Anytime DATA Bundle.
- b. If the Free Quota allocated for the Productivity Apps is 100% utilized, usage from thereon will be consumed from the available quota of the Anytime DATA Bundle.
- c. Average Network Speeds
 - Uplink – 1.5Mbps
 - Downlink – 4Mbps

*Due to the inherent nature of wireless technologies, the actual user experience may vary from the stated average network speeds. This variation can be attributed to factors such as radio conditions, geographical features, distance, path loss, time of use (peak or off-peak), spectrum capabilities, network configurations, the device used, and external influences. Additionally, the network deployment decisions are influenced by the business viability considerations

- d. Voice calls and SMSs to Premium Short Codes used for paid services, SLT and Mobitel call center numbers are excluded from the allocated Voice bundle of Voice to Any Local Network and SMS bundle of SMS to Any Local Network. These Short Codes/Numbers may change from time to time.

*****Note: Please note that these are the current Premium Short Codes. These Short Codes might change in the Future.**

Premium Short Codes

2222	387	1225	8494	6363	2656	8884	4466	2233	4774
123	333	990	8020	5678	2223	8826	4455	2024	7676
220	249	365	7775	5656	219	8080	4441	2020	7575
2424	243	9966	7770	5566	2343	7799	4111	1233	4777
9393	888	9922	7766	4634	1076	7700	3666	666	2626
2011	444	9696	7722	3883	1062	7323	3399	511	1010
555	9900	9125	7274	3322	880	6661	3334	479	1001
7551	7788	9070	6997	3232	844	5111	3332	456	506
6666	258	8778	6797	3231	369	5100	3040	429	234
777	225	8575	6474	2882	8888	5000	2255	428	

SLT and Mobitel Call Center Numbers

1212
1717

Eligible Segments of Upahara Plans

Employees and pensioners of Government institutes, Employees and pensioners of Government Banks, Employees and pensioners of Semi-Government Institutes, Clergy of All Religions, Media personal registered with the Ministry of Mass Media, Existing UPAHARA customers.

Documents Required to Submit to get the Upahara 2024 Connection:

- National Identity Card or Valid Driving License or Valid Passport And,
- Document (Electricity Bill or Water Bill or Bank Statement with Address) to prove Billing Address, if billing address differs from the address mentioned in the National Identity card And
- Document to prove your eligibility to enroll for the connection (Service Identity Card or Appointment Letter or Service Letter or Salary Slip Issued in a Recent Month Certified by the Head of the Department of Government Institute/ Government Bank/ Semi Government Institute or A Letter from the Head of the Department of Government Institute/ Government Bank/ Semi Government Institute with the Names and National Identity Card Numbers of Employees who are eligible to get the connection) Or,
- Document to prove Pensions Eligibility, (Pensions Identity Card or A Pension Payment Slip Issued in a Recent Month or Letter Received from the Pensions Department to prove eligibility or pension letter issued by Government Institute/ Government Bank/ Semi Government Institute).
- Documents to be submitted by Clergy members to Obtain the Upahara 2024 Package are an ID, a Certificate provided by the respective Religious Authority or Establishment, or a letter from the AGA/ Pradeshiya Saba offer confirming Clergy Status with Name & NIC Number.
- Migration to this new package for existing UPAHARA customers is optional.